

GROWTH

NEW ED WELCOMES FIRST RESPONDERS

Emergency Medical Services personnel who transport patients to hospitals are among the most frequent visitors to an emergency department. That is why their visit to Methodist Charlton’s new Emergency Department (ED) last year was an important one.

About 30 EMS chiefs and other first responders sat down in the spacious lobby of the new ED for a luncheon before touring the 40,000-square-foot facility.

“A lot of thought went into this Emergency Department,” President **Fran Laukaitis, MHA, BSN, FACHE**, told the first responders. “One of the things we said from the beginning is we wanted it to be easier for people to bring patients to us because I believe that we do a good job. If I had a heart attack, I wouldn’t go anywhere else but here. The trauma rooms are amazing, and they are right around the corner when you bring patients in.”



ED GRAND OPENING CEREMONY ACTION-PACKED WITH GLITZ, GLAMOUR

All roads led to the corner of West Wheatland Road and Bolton Boone Drive for the grand opening ceremony of Methodist Charlton’s new Emergency Department in February 2023.

About 150 guests turned out for the special occasion, which included remarks from President **Fran Laukaitis, MHA, BSN, FACHE**; Chief Executive Officer **James C. Scoggin, Jr.**; Emergency Department Medical Director **Rosalyn Reades, MD**; Methodist Health System Board Chair **Ron Ricks**; and Methodist Charlton Advisory Board Chair **Kenneth Govan**.

“Over the past few years, I’ve needed surgery and emergency treatment at Methodist Charlton myself,” an emotional Laukaitis told the audience. “There is nowhere else I’d rather receive care. Since we broke ground on this Emergency Department, our nurses earned Magnet Recognition, which is the highest recognition for nursing excellence. Only 8% of hospitals in the United States achieve this high honor.”

The evening ended with the cutting of the ribbon and a spirited fireworks show that lit up the sky for over five minutes. The new ED opened on February 15, 2023.

NUMBERS TO KNOW



9,679

The number of people Methodist Health System **employed throughout the Metroplex.**



1,757

The number of people **employed by Methodist Charlton Medical Center.**

\$182 million

How much Methodist Health System provided in **unreimbursed charity care.**



930

The **number of newborns delivered** at Methodist Charlton Medical Center.



83,790

Visits to the Methodist Charlton Emergency Department, one of the busiest in Dallas-Fort Worth.

224

The **number of physicians on the medical staff** at Methodist Charlton Medical Center.



Figures above represent fiscal year 2023

Methodist was named **2024's Health System of the Year** by Press Ganey, the industry leader in improving patient experience and workforce resilience.

Becker's Hospital Review ranked Methodist Health System among the top **150 Great Places to Work in Healthcare** for the 11th year running. *Forbes* named the health system as one of the **best employers for diversity.**

THANK YOU TO THE OUTSTANDING PEOPLE SERVING ON OUR ADVISORY BOARD

Dan Eddy, Kevin Fegan, PhD; Michael Finch, MD; Kenneth Govan, Chair; Dick Griner, Past Chair; John Hubbard, PhD; Pastor Derek Jacobs, Opal Mauldin-Jones, Bob Mong, Stephen Mueller, MD; Greg Porter, Dr. Joseph Seabrooks; Jill Waggoner, MD, president of the medical staff

WE PROUDLY SUPPORT THESE LOCAL CHAMBERS OF COMMERCE

- DeSoto Area Chamber of Commerce
- Cedar Hill Chamber of Commerce
- Best Southwest Partnership
- Duncanville Chamber of Commerce
- Red Oak Area Chamber of Commerce
- Inland Port Area Chamber of Commerce

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COMMUNITY WELLNESS

FAITH COMMUNITY NURSING

Through local churches, Methodist Health System provides education and health outreach, including flu shots and biometric screenings.

METHODIST GENERATIONS

This program offers a variety of wellness activities, social events, and educational outreach for people ages 55 and older.

MOBILE MAMMOGRAPHY

Methodist's mobile mammography unit brought breast cancer screenings directly to 66,000 women since 2000.

DIABETES EDUCATION

A monthly support group offers tips for managing diabetes, including diet, exercise, and insulin use.

METHODIST ALLIANCE FOR PATIENTS AND PHYSICIANS (MAP2)

This accountable care organization (ACO) improves and saves lives through coordinated care for more than 70,000 people. These patients have seen overall improvement in health measures, as well as a lowered overall cost of care. For these efforts, MAP2 has achieved national recognition for the quality of care given to patients.

LIFE SHINES BRIGHT PREGNANCY PROGRAM

This program is dedicated to helping women have healthy pregnancies with the CenteringPregnancy® model of care. Since it started in 2008, the program has lowered the preterm birth rate among its participants to only 5.4%.

MEDASSIST

This program provides vital bridge medications — 162 prescriptions in the past year — to patients in financial need. Through pharmaceutical partnerships, MedAssist also connected patients to 260 prescriptions for free medications valued at \$138,435.

UNIQUE FOOTPRINTS

These low-cost pre- and postnatal yoga classes help moms and moms-to-be with their breathing, mobility, and overall wellness.

METHODIST CHARLTON SAVORS FLAVOR OF DUNCANVILLE

Methodist Charlton weathered heavy rainfall and high winds at last spring's Flavor of Duncanville food festival.

Several hospital leaders turned out for the event at Duncanville High School in keeping with the hospital's vision to improve staff presence in the community.

AWARDS AND RECOGNITIONS

- Recognized for nursing excellence and outstanding patient care with ANCC Magnet® status, an international distinction for excellence in nursing services granted to fewer than 9% of U.S. hospitals
- Awarded the American Heart Association's Get With The Guidelines® Gold and Gold Plus Awards for the fourth year running in 2022: Gold Plus for STEMI heart attacks and strokes, Gold for non-STEMI heart attacks, as well as target honor rolls for stroke and type 2 diabetes
- Accreditations as a Primary Stroke Center and Certified Chest Pain Center from The Joint Commission: Primary Stroke Center
- Awarded The Chest Pain – MI Registry™ Bronze Performance Achievement Award by National Cardiovascular Data Registry (NCDR®) for its success in implementing a higher standard of care for heart attack patients by meeting aggressive performance measures
- Cancer program accredited by The American College of Surgeons Commission on Cancer
- Received full accreditation from the National Accreditation Program for Breast Centers, which recognizes the breast care program at Methodist Charlton for its dedication to providing the highest standards of care for patients with diseases of the breast
- Designated a Breast Imaging Center of Excellence by the American College of Radiology®
- Awarded the American Heart Association's Get With The Guidelines Gold and Gold Plus Awards for the fifth year running in 2023: Gold Plus for STEMI heart attacks and strokes, Gold for non-STEMI heart attacks, as well as target honor rolls for stroke and type 2 diabetes



Methodist Charlton leaders chat with Dallas County Sheriff Marian Brown (left) at the Flavor of Duncanville on March 16, 2023.



Charla Amos, MSN, RN, CDCES, uses props to demonstrate meal portion sizes everyone should follow to lead a healthy lifestyle.

CHARLTON ON THE 'MOVE WITH THE MAYOR' IN DESOTO

Inpatient Diabetes Educator **Charla Amos, MSN, RN, CDCES**, and other staff members were on the move last March for “Move with the Mayor,” an initiative by the National Forum for Heart Disease & Stroke Prevention, to encourage people to walk and live active, healthy lifestyles.

Clarke spoke to DeSoto residents about Charlton’s new emergency department and the hospital’s commitment to providing the best care to residents in the Best Southwest.

“We just opened a brand-new emergency department because we believe you deserve the best care, right here at home,” Clarke told the audience.

Amos led an interactive diabetes education class, attended by Mayor Rachel Proctor.

“I often feel that my gift is that I am passionate about making diabetes understandable to my community so they can understand how to help themselves get healthier,” Amos said.

LEADERS ATTEND STATE OF THE CITY ADDRESS

Methodist Charlton leaders attended the State of the City Address at the Grand Hall Banquet Facility on April 13, 2023.

Staff erupted in cheers and applause as Methodist Charlton was announced as one of the event’s sponsors. The keynote address was delivered by Mayor Clyde C. Hairston, who spoke about the city’s accomplishments and goals in areas such as civic engagement and economic development.



More than a dozen Methodist Charlton leaders attend the State of the City Address in Lancaster on April 13, 2023.

STAFF CELEBRATES END OF RAMADAN WITH EID AL-FITR

The hospital’s Pastoral Services department took the community on an interactive and educational exploration of one of the most important holidays celebrated by Muslims all over the world. Eid al-Fitr, also known as the Festival of Breaking the Fast, marks the end of the monthlong dawn-to-sunset fasting that takes place during Ramadan, the holy month of Islam.

Staff learned about the Muslim holiday and enjoyed a traditional meal eaten during the festival.

“We are a multicultural hospital and we wanted to be intentional in remembering that we have many cultures, ethnicities, and religions among us,” said Chaplain **Stephanie Drew**, who helped organize the celebration.



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